

OFFICE OF THE CONTROLLER OF ACCOUNTS,
ODISHA, BHUBANESWAR.

PT-CAO-GC-MISC-0001-2020 186 /CA, Dated. 26/07/20

To

The Principal secretary to Govt,
School & Mass Education Department/
Housing and Urban Development Department.
The Commissioner cum Secretary, Higher Education Department.

Sub:- Regarding timely disbursement of Pension e-authorities issued by office of the Controller of Accounts(O).

Sir,

This is regarding disbursement of pension and other retirement benefits against the e-PPO, e-GPO and e-CPO issued by Office of the Controller of Accounts. This office has started issuing the e-authorities w.e.f. 01.04.2021 vide Finance Department O.M. No.1923 dated.19.01.2021. Till date this office has uploaded 1630 numbers of pension authorities. Almost equal number of e-GPO & e-CPO has been uploaded.

It is learnt from the grievances received from different quarters that pensioners/family pensioners are facing lot of difficulties in regard to issue of "Drawal particulars relating to provisional pensionary benefits" in their favour, as hard copies of intimation letter and PPO etc. are insisted by the Pension Sanctioning Authorities in contravention to the aforesaid Finance Department O.M. thereby making the pensioners run from pillar to post during this difficult time of **COVID**.

Therefore, I am to request you to kindly organise a virtual meeting with the officers and staff of Pension Sanctioning Authorities(DEOs' & BEOs' etc.) in presence of officers and technical persons of this office in phased manner preferably in this week to discuss/resolve on the issues faced at the PSA level.

Henceforth, immediately after receipt of e-Authority on iFMS portal the following directions may kindly be issued to PSAs' to issue "Drawal particulars relating to provisional pensionary benefits" in favour of the pensioner.

- * **They may not wait for receipt of Service BOOK.**
- * **They may not ask for pensioner's copy.**
- * **Pensioners may not be insisted/compelled to visit the O/o PSA**
- * **It is the responsibility of the Payable Treasury to disburse the pension to the right person.**

Yours faithfully,


Controller of Accounts(O)